

# User Manual : HackShield Mobile Security Product

## 1. General Information

### 1.1. Application Overview

This is a security-based software for mobile smartphones for Android as well as iOS phones

### 1.2. Organization of Manual

## 2. System Summary

### 2.1. Hardware and Software Requirements

The App requires Android Version 6.0+ and iOS 9.0+

### 2.2. Supported Languages: English is the core language that the App supports.

### 2.3. User Access Levels: One Key, Supports Three

### 2.4. Our App provides a secure key that can be shared amongst three trusted users. The primary user can withdraw the access key for other users as they deem fit.

## 3. How to download the application

### 3.1. Google Play Store

- 3.1.1. Search 'HackShield' on the Play Store search bar. Once you find our App, with the 'Hacksheild' logo and developer name 'Skynet Softtech Technologies), kindly click 'Install'.
- 3.1.2. Once the App is installed, click 'Open.'
- 3.1.3. Swipe through the tips on how to use the App. You can also click 'Skip.'
- 3.1.4. If you are a new user – You could choose to click on the '30-day free trial'. Post which you can click 'Purchase now', you will be redirected to the home page '<https://www.thehackshield.com/plan-pricing/>' and choose the plan that suits your needs
- 3.1.5. The page contains a '30-day free trial option' and the option to choose the plan from n number of devices for n number of years as per your convenience.
- 3.1.6. Punch in details like ' First Name', ' Last Name', 'Email Id', 'Mobile Number', 'Quantity', Amount, Coupon code.
- 3.1.7. If you have a coupon code, please enter it.
- 3.1.8. Click 'Purchase'
- 3.1.9. Once purchased, please Enter to 'Activate your Account' as mentioned on the home page.
- 3.1.10. If you are an existing user, please enter your verified email id.
- 3.1.11. You can now use the App.

### 3.2. Through Link for android phones

- 3.2.1. Click on the Link and download and install the App
- 3.2.2. Follow the steps '3.1.3 to 3.1.11'

### 3.3. QR code scanner

- 3.3.1. Open your Camera's QR code scanning function



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- 4.2.4. App Permission : You can click on it to check all the App permissions tab. You select any permission category from 'Read Call Log', 'Read SMS', 'Use Microphone', 'Location', 'Pickup calls', 'Access Media', 'Read Calendar', 'Camera', 'Contact'. You will notice a 'Red Cross Mark'(insert cross) that symbolizes apps that do not use the said permission. A Green Tick (Insert Tick) for apps that use the said permission.
- 4.2.5. Transactions: Click on 'Check Apps', and you will be informed of all the 'Banking apps' or 'Payment apps and their security status. If any of these apps have been downloaded from an unknown source, it will be alerted by a red (!). If the status is optimal, it will be highlighted with Green (tick). You can click on 'Tick Mark' to check the status of any of the apps with details like 'Package', 'Version', 'Version Code', 'First Install time', 'Last updated time and 'Installation Source'. There is a setting button on the top right. Click to either 'Open', 'Check Update' or 'Uninstall' the App.
- 4.3. Privacy Shield – enables you to manage your passwords and safely store your data in a 'Locker'.
  - 4.3.1. Type in your four digital passcodes that you need to generate the first time you use 'Privacy Shield.'
  - 4.3.2. Password Manager: Tap on the feature to store your multiple account passwords securely
  - 4.3.3. Tap on the locker; you will be asked to 'Continue', giving permissions to the necessary features that allow the function of 'Locker'. Click 'Allow' or 'Deny' based on your preferences. Upon Clicking allow, you can now store your sensitive media files securely within this feature.
- 4.4. Data Shield: Protects your data files, thus prevents unethical usage
  - 4.4.1. Social Accounts: Tap on social accounts to verify if your social account status is 'Unprotected'. When you tap on anyone account, it displays Google apps with access to your account, 'Where you've signed in, 'Security Check', 'Google Activity' and 'Manage Data in your google account'. You will need to sign into your google account. The categories currently available are Gmail, Instagram, Yahoo, Facebook, LinkedIn, Twitter.
  - 4.4.2. Data Breach: Type in any the 'Email Id' and click 'Submit' to check the status of in terms of 'Data Breach'. Once you type in the email id, click on the 'Blue Arrow' icon next to it. You will be informed of 'Breached Data' and 'Pasted Data'. If there is a 'breach', you will be informed what all as been breached (For E.g.: Email Id, password, username)
  - 4.4.3. Password Check: Type the desired password you wish to check. You will be informed if the password is secure or not. If it is 'Insecure', you

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will be alerted, and the segment will alert in red. You will be provided with suggestions on how to improve your password strength.

- 4.4.4. Anti-Phishing: Paste the Link or type in the Link of the any 'Link' that you wish to check for its 'Phishing' activities. You will be informed if the Link is a Phishing link or not. To know more about 'Phishing' and its implications, you can visit our website.
- 4.5. Network tab gives you insights into the safety of your network connections.
  - 4.5.1. VPN – Click 'Connect to VPN' when you wish to browse through a secured channel. Tap on the 'On' sign. Select the country you wish to display as your server. You will also be able to view your 'VPN' generated IP at the bottom. You can Tap on the same sign to 'Off' when you do not need a private network.
  - 4.5.2. Speed Test You can click 'Begin Test', and on the meter, you can read your network speed. You can also check the download Mbps and Upload Mbps speed.
  - 4.5.3. Wi-fi Security – Switch on your wi-fi network to access this. You will be displayed with all the wi-fi options near you. Connect to the secured network that you wish to Scan. Within the App, tap on the wi-fi network you have been connected to. (A 'Tick' will be displayed). Click on the Green Logo called 'Security Scan'. Your network will be analyzed, and you will know the safety status on 'Wi-fi encryption', 'Arp is spoofing', 'If it is being highjacked by DNS', 'Phishing wi-fi' is being done.
  - 4.5.4. Connected Devices: 'Show Connected Devices', and you will get access to all your connected devices.
5. Click on the top left 'Three Bars'
  - 5.1. Knowledge Desk: Tap on it to know
    - 5.1.1. License Info: Informs you about the status of your product license, your Product Key, 'Activation date' and 'Expiry Date.'
    - 5.1.2. Support: Gives you contact details of HackShield Support centre
    - 5.1.3. About: Let's you know 'Version', 'Developer', 'Copyright' and 'Privacy Policy' and
    - 5.1.4. FAQ's – All your probable question or concerns may be found here. If you still have further queries, please email Id mentioned in the 'Support Section'.
  - 5.2. Privacy Shield – This allows you to 'Change Pin' and enable decoy pin to incase the App is displayed before someone where you need to keep your passwords secure.
  - 5.3. Analysis
    - 5.3.1. Break-in Report: When you 'Informs you about any unauthorized break-in attempts and captures photo, date and timestamp

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- 5.3.2. VPN Usage Statistics: Informs you about the VPN usage records with all the necessary information.
- 5.4. Security
  - 5.4.1. Clear Clipboard: You can choose how often you would like to clear your clipboard by selecting from the time options available.
  - 5.4.2. Security Option: You can enable fingerprint to secure your user access into the App
  - 5.5. Logout: You can logout from your App by clicking 'Confirm Logout.'
- 6. Click on the right hand 'Shield' button to check what permissions you've entrusted Hackshield with